

Peckham And Nunhead CC Meeting 20-06-07 Future Planning

Feedback regarding how to improve meetings

| Issue | Detail | Actions: |
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| <p>Communication</p> <p>Improved interaction</p> | <p>People should be given the opportunity to ask questions</p> <p>Q&A sessions on each item.</p> <p>Try genuine two way conversation</p> <p>More interaction – more discussion e.g. in small groups where residents get to express their views.</p> <p>Improve structure of breakaway groups</p> <p>Stop officers talking at attendees</p> <p>Less being talked at by officers</p> <p>How to communicate best with residents</p> <p>What types of communication work best?</p> | <p>5 minutes of question time is allocated to each topic.</p> <p>Public question time is a regular item on each meeting’s agenda.</p> <p>A system also exists for people to send questions / deputations before the meeting.</p> <p>During the first meeting of each CC calendar year and intermittently throughout the year a set of workshops are held asking people;</p> <p>The main topics to discuss during the year</p> <p>How meetings can be improved.</p> <p>The main topic in every meeting is now allocated a geographical or thematic based workshop discussion session which then feeds back to the main meeting.</p> <p>These sessions are:</p> <ul style="list-style-type: none"> Facilitated by a member Provided 3 major points to discuss. Asked to feed back to the main meeting via a local resident. <p>The actions/responses to the issues raised are then fed back at a future meeting.</p> <p>We aim to limit each presentation to a maximum of 10 minutes and allow another 5 minutes for question time.</p> <p>Speakers at the meeting and other agencies are also invited to hold stalls with information so that participants can talk to them at length at the break.</p> <p>A preparation meeting is held before each meeting, whereby the chair and the presenters go through all the agenda items in order to make them more user friendly and make sure that they focus on the items that are most relevant to local issues.</p> |

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| <p>Communication</p> <p>Lack of Internet Access</p> | <p>Stop all from saying it's the web</p> <p>Data exists that majority of resident have no access to web.</p> <p>Not everyone can access the web. People have literacy difficulties</p> | <p>Every presenter is asked to provide:</p> <ul style="list-style-type: none"> ➤ A paper copy with information about their topic. ➤ A phone number that people can contact regarding the topic. <p>Presenters are also invited to hold stalls with information so that participants can talk to them at length at the break.</p> |
| <p>Communication</p> <p>More information about local activities.</p> | <p>Need to get better at communicating everything that going on in the area</p> <p>More awareness of activities in other wards and each community Councillors and residents could share interesting activities etc. that are happening in their wards – so residents and councillors can learn and perhaps adopt those ideas in our own wards</p> | <p>Regular community activity information is currently:</p> <ul style="list-style-type: none"> ○ Sent to local Forums, networks, Tenants and Residents Associations, Voluntary Sector groups and key residents. ○ Put up on central local notice boards within the CC area. ○ Brought to the meeting as announcements and/or fliers and posters. <p>Those people who would like to receive these updates with their meeting invites can contact Marian Farrugia on 0207 – 525 -1780.</p> |
| <p>Agenda</p> | <p>Smaller agenda – enables people to get involved, ask questions interact etc.</p> <p>Agenda items need timing to be improved – far too rushed.</p> | <p>One method that we have adopted to counteract this is to ask presenters to just announce their topics and then hold stalls where they can provide more detailed information.</p> <p>Interaction methods as per above.</p> |
| <p>Venues</p> | <p>Mainly central so that it is</p> <ul style="list-style-type: none"> • Easily located. • Fair to all • Easily accessed. <p>Venues – local</p> | <p>We will aim to hold the meetings in venues around the CC area on main transportation routes and links within the area</p> |

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| Meeting times | Have regular Saturday meetings to enable those who can't make evening meetings | Whilst council resources do not always allow for there to be regular Saturday meetings, we have in the past endeavoured to hold at least one of our meetings on a Saturday. |